



IMPORTANT INFORMATION

For Lapeer County Community Credit Union Members Only

PIN Number

On June 1, 2009, your PIN changed to the last 4 digits of the primary account holder's social security number. **Your PIN is the same for your ATM Card, the telephone account access system, and homebanking.** For security purposes, you will need to change your PIN on the 24-Hour Telephone Account Access system. Note: When you change your PIN in the telephone account access system, it will change for your ATM Card and homebanking, too.

Plastic Cards

Starting June 1, 2009, please start using the new plastic card(s) that you received in the mail. Your previous Lapeer County Community Credit Union cards are no longer active.

ATM Card: On June 1, 2009, your PIN changed to the last 4 digits of the primary account holder's social security number. To activate your new ATM Card, you must change the PIN. To change the PIN, please follow the instructions provided under the Speedy Line section of this article, or refer to the 24-Hour Telephone Account Access Menu Guide available on our website. You can use your ATM Card for FREE at any of the 34 Security Credit Union owned machines.

You can also use your ATM Card at merchants for point-of-sale (POS) transactions from your Checking Account to get cash back fee-FREE (a few merchants may charge a fee so please inquire before making your purchase).



Debit Card: For members who have a Checking Account and were using a Lapeer County Community Credit Union Debit Card, you received a replacement card in the mail. The new card has the new credit union logo as well as a MasterCard logo, and is called the Security Check Card. The Check Card is separate from your new ATM Card and is for signature based transactions only. Select the "CREDIT" option when making a transaction, or tell the clerk to select "CREDIT".



Speedy Line

Starting June 1, 2009, Speedy Line is now called **24-Hour Telephone Account Access**, and you can access your account by calling **810-235-0820** or toll free **800-677-4085**.

On June 1, 2009, your PIN changed to the last 4 digits of the primary account holder's social security number. For security purposes, you will need to change the PIN the first time you logon the telephone system. To change your PIN:

1. Enter your Member Number followed by [#]
2. Enter the last 4 digits of the primary account holder's social security number followed by [#] [7] [#]
3. Then follow the instructions provided

For your convenience, a detailed Menu Guide for the 24-Hour Telephone Account Access system is available on our website.

NetBranch Homebanking

Starting June 1, 2009, you will access your account online using **Security@home** rather than NetBranch. To access your account online, logon to **www.securitycu.org** and select the "Security@home" link, then do the following:

1. Enter your Member Number and 4 digit PIN then click on "Continue". **On June 1, 2009, your PIN changed to the last 4 digits of the primary account holder's social security number.**
2. Next, you will be required to enter a Password. Enter "security" then click on "Access My Accounts". Then, please change your Password by

selecting the "Change Password" button on the left-hand side. We are employing the latest technology to protect your account; the Password is part of a new added security feature called Multi-Factor Authentication (MFA) and protects your account information when you use Security@home. MFA ensures that users are authorized to access account information.

3. Finally, select an image, phrase, and three challenge questions.

Office and ATM Locations

You now have access to **6 more office locations in Genesee and Saginaw Counties:**

**8040 Holly Road
Grand Blanc, 48439**
1 Mile North of I-75

**2404 S. Linden Road
Flint, 48532**
1/4 Mile North of Lennon Road

**2230 S. Center Road
Burton, 48519**
1/2 Mile North of Atherton Road

**3404 N. Linden Road
Flint, 48504**
1/4 Mile South of Pierson Road

**3801 W. Boulevard Drive
Flint, 48505**
Near Dort & Stewart

**2882 Schust Road
Saginaw, 48603**
East of Bay Road, near Fashion Square Mall

Plus, you now have access to **34 ATMs!** Visit our website at **www.securitycu.org** today for one near you.