



24-Hour Telephone Account Access Menu Guide

START

Call 810-235-0820 or Toll Free 800-677-4085

Enter your member number followed by [#]

Enter your PIN number followed by [#]

Enter a transaction code followed by [#]

Account Type Codes:

Share Savings1	Special Savings22
Checking3 or 4	IRA Traditional Savings★ 80
Money Market10	IRA Roth Savings★ 81
Christmas Club★ 20	IRA Coverdell Education Savings★ 83
Vacation Club21	

★ Balance information only, cannot do account transfers.

If your account is past due or overdrawn, 24-Hour Telephone Account Access may not be available.

Helpful Tips

- ✓ Use [*] as a decimal point when entering dollars and cents
- ✓ Go from 24-Hour Telephone Account Access to a representative without having to hang up and dial again, by pressing [1] [0] [#] during business hours
- ✓ If the transaction is correct you will enter [1] [#], if incorrect you will enter [0] [#]
- ✓ To repeat current message enter [*] or to repeat previous message enter [*] [#]
- ✓ To disconnect from system when finished enter [0] [#] (A reference number will be provided)

PIN Number

You will use your Security@home online homebanking PIN number for the 24-Hour Telephone Account Access system. If you do not know your PIN, please contact Security Credit Union. You can change this PIN by using 24-Hour Telephone Account Access transaction code [7] [#] then [2] [#], or through Security@home.

NOTE: Your ATM Card or Debit Card PIN is not the same number as your 24-Hour Telephone Account Access/Security@home PIN. For your convenience, you have the option to change the PINs to match.

Transaction Codes:

Savings & Checking balances enter [1] [#]

Loan balances enter [2] [#]

Loan, Savings & Checking history enter [4] [#]

Personal Line of Credit available or advance by check enter [5] [#]

Dividends, certificate information or to cancel Security ATM Card or information on cancelling VISA® Credit Card or MasterCard® Debit Card enter [6] [#]

To change 24-Hour & Security@home PIN or switch to another authorized account enter [7] [#]

Transfers & Loan Payments enter [8] [#]

Savings or Checking withdrawal by check enter [9] [#]

Account histories or if a check cleared enter [1] [#]
Loan history enter [2] [#]

Enter account type followed by [#] or to hear account types available enter [*] [#]

Account history enter [1] [#]
Check cleared enter [2] [#]
Last direct deposit, payrolls or Social Security deposits enter [3] [#]

Dividends enter [2] [#]
Certificate inquires enter [3] [#]
To cancel a plastic card enter [4] [#]

Dividends
Previous year enter [1] [#]
Current year enter [2] [#]

Change PIN enter [2] [#]
Switch to another authorized account enter [3] [#]

Savings & Checking transfers enter [1] [#]
Loan to Savings transfers enter [5] [#]
Member-to-Member transfers enter [6] [#]

Enter from which account type followed by [#] or to hear account types available enter [*] [#]